

## Crown Cars Driver Contract

1. Drivers must be of a smart appearance, groomed and maintain a good level of personal hygiene. All drivers must wear dark coloured trousers, shoes and a collared shirt.
  
2. All Crown Cars signs i.e. Door signs, driver's code and window stickers must be displayed appropriately in the right places when working. Replacement door magnetic plates will cost £5 each. Managers will be in possession of replacement plates.
  
3. Vehicles must be kept in a clean condition and be mechanically sound. The appearance of the vehicles will be checked on a regular basis randomly by road Managers and office staff.
  
4. Any driver found not to be maintaining his vehicle in line with the company standards will be "suspended" by the Manager on the spot and only that particular Manager has the right to unblock that driver. All driver misconduct issues will only be dealt by the road Managers; operating staff do not have the authority to intervene.
  
5. Drivers must charge customers the fare that is displayed on the meter provided by Crown Cars only. It is the driver's responsibility to obtain the destination from the customer before commencing a journey and a route should be agreed beforehand. The office always quotes all journeys the shortest route, if the driver chooses to take the fastest route e.g. (motorways and highways) it is the driver's duty to make the customer aware of extra cost incurrence the fastest route is often the longer mileage so costs more.  
The customers will receive a text message based on the meter price after journey completion, therefore if there is a discrepancy with the amount charged by driver, then in that instance FULL refund will be eminent.  
Any jobs destined to go away from Henley-in-Arden and within, will be subject to an additional £4 charge to the customer on the meter. Any jobs coming towards Solihull, from Henley-in-Arden and surrounding areas will be normal fare. This will be monitored to ensure compliance; any misuse will not be tolerated. The fare structure is £3.80 for the first mile and then £1.30 per mile for up to 4 passengers, for 5 or 6 passengers it is fare + half (1.5) and for 7 or 8 passengers it is double fare minus 10%.

**"Any deliberate overcharging will result in a full refund of the entire journey; repeat offenders will be removed from Crown Cars".**

### **Hours of work are flexible**

6. **Rent** is commission based/or Fixed rent. Any rent issues Haroon is contactable between the hours of 15.00pm-21.00pm Fridays on 07340 789196.

I ...../.....(Name & signature) have read and understood the above and agree to the terms and conditions set by Crown Cars.

Driver code ..... Date...../...../.....